



# **PUBLIC NOTICE**

## FAX ESTABLISHES GUIDELINES FOR SAFE TRANSPORTATION OF CARTS, CARGO, AND PACKAGES ON BUSES

### THIS POLICY IS EFFECTIVE MONDAY, JUNE 13, 2011

#### **POLICY**

It is the intent of this policy to establish guidelines under CCR 13, Section 1216(c) of the California Code of Regulations for the safe transportation of carts, cargo, and packages on FAX Buses.

#### **PROCEDURE**

- 1. FAX Bus Drivers shall not permit any greater quantity of freight, express, or baggage in FAX Buses that can be safely and conveniently carried without causing discomfort or unreasonable annoyance to passengers. In no event shall steps, or emergency exits be blocked, nor aisles be impeded by carts or packages.
  - A) Drivers will have the discretionary authority to determine if a cart is too big to be transported, and freight is too big or dangerous to be transported.
  - B) Should a passenger put a cart in the wheelchair securement area, the passenger must stay with the cart. Carts allowed on the bus should be of such size and nature that moving them to another area of the bus would continue compliance with this policy.
  - C) If a wheelchair securement area is taken by a passenger with a cart, the driver will request the passenger to move to another seat if a wheelchair passenger wants to board. Driver's can only request the passenger to give up seat.
- 2. In addition to legal requirements under CCR, Section 1216(c), FAX carry-on policy is as follows:
  - A) Passengers are limited to two carry-on bags/items that can be boarded in a single trip up the stairs or ramp. Multiple trips to load all of their bags or carts is not allowed.
  - B) Items will be limited in size to what passengers can reasonably carry on their laps when seated and/or stowed safely under or in front of their seats.
  - C) Wet/leaking items or bags will not be allowed on the bus under any circumstances.
  - D) Baby carriages, strollers, and empty grocery carts should be properly folded and stored so as not to impede the free movement of passengers or the driver in the aisle, doors, step wells or emergency exits, and must not present a potential hazard or danger to passengers. Drivers have the discretionary authority to ask passengers to remove items from grocery carts and to fold the carts, so that the carts do not impede access to the aisle, step wells, or emergency exits, or present a potential hazard or danger to passengers.
  - E) If a grocery cart with packages cannot be folded, it must be placed on the bus so that it doesn't impede the free movement of passengers or the driver in the aisle, doors, step wells, or emergency exits, and it must not present a potential hazard or danger to passengers.
- 3. Bus Operators are expected to exercise professionalism, courtesy, good judgment and common sense on a case by case basis.
- 4. If a driver disallows a passenger to bring their items on the bus, Control -12 FAX Operations Dispatch must be notified immediately.